Lesson 31

Some more conversations

交換手東西銀行でございます。林田内線402をお願いします。藤本外国為替課でございます。

林田 長谷川様はいらっしゃいますか。

藤本 誠に申し訳ございませんが、長谷川はただ今席をはずして

おります。失礼ですが、どちらさまでいらっしゃいますか。

林田 中野商事の林田と申します。長谷川様がお帰りになりまし

たらお電話をいただきたいのですが....。

藤本はい、承知いたしました。中野商事の林田様ですね。もどり

ましたらすぐにこちらからお電話を差し上げます。

正 国子、僕のフランス人の友達のマリーさんには会ったことが

あるね。

国子 ええ、だいぶ前にジョンさんとうちにいらっしゃった時に

お会いしたわ。

正 来週の日曜日は彼女のお誕生日なのだけれど、プレゼントに

は何がいいかな。

国子 そうね。何か日本的なものを上げるのはどうかしら。

正 それはいい考えだけれど、たとえばどんなもの。

国子う一ん。なかなか難しいわね。でも考えておくわ。

正ありがとう。それから僕はあしたから五日間、学会で留守を

するから、僕の部屋の植木に一日おきに水をやってほしいん

だけど。

国子いいわよ。そういえば、そろそろポチにえさをやる時間だわ。

原
山川君、今度の水曜日の晩はひまですか。

山川 ええ、あいてますが、何か御用ですか。

原 いや、そうではなくて、音楽会の券が二枚あるので上げますよ。

山川
それは、ありがとうございます。よろしいんですか。

原 もちろん。人からもらった券なんですが、その日は残念ながら

先約があるので。山川君は確か音楽が好きでしたね。

山川 ええ、大好きです。

原それはよかった。

ジョンもしもし。

正もしもし、正です。

ジョンああ、正君。お元気ですか。

正 おかげさまで。急な話ですが、あさっての晩はひまじゃ

ありませんか。

ジョンうん。特に予定はありませんけれど。

正 原先生が音楽会の券を二枚下さったので、いっしょに

行きませんか。ドイツ人のピアニストの演奏です。

ジョン 僕に一枚くれるんですか。それは嬉しいですね。どうも

ありがとう。

Comment

The purpose of these conversations is to investigate further the workings of language in its social context. The two main elements that affect the use of different speech levels are (a) the superior/inferior distinction that has reference to matters of age, sex, level of education, profession and rank or position in a company and (b) the inside/outside distinction that has reference to one's group. We have already seen how you must be ready to shift your vocabulary at all times to respond to these changes in the context in which you are speaking. One area that may give you some trouble is the use of what are known as 'donatory verbs', namely verbs of giving and receiving. By their very nature, these verbs involve questions of status and of interpersonal relations, questions that simply cannot be avoided when speaking Japanese.

31.1 The deferential copula

東西銀行でございます。 外国為替課でございます。

You have already met the word ございます in such phrases as ありがとうございます and おはようございます. It is in fact a super-polite form of the verb ある. Here, in the form でございます, it is a super-polite or 'deferential' form of the copula. It is extremely common, particularly in business situations. Note, therefore, that the copula has the following forms:

	plain	polite	deferential
neutral	だ	です	でございます
formal	である	であります	でございます

31.2 Talking on the phone

林田 長谷川様はいらっしゃいますか。

藤本 誠に申し訳ございませんが、長谷川はただ今、席を はずしております。失礼ですが、どちらさま でいらっしゃいますか。

林田 中野商事の林田と申します。長谷川様がお帰りになり ましたらお電話をいただきたいのですが...。

By now you should be used to the fact that people are referred to differently in different contexts. Remember, for example, that when addressing your father you must use the word 32500 or 32500. The same word can be used when talking about your father to others within the family circle, but as soon as the situation shifts and you find yourself talking about your father *outside* that circle, the word must change to 30000. This ability to shift register quickly is especially important when talking on the phone; after all, such a context forces

you to rely entirely on the nuances of language because there is no visual contact. This is why people tend to use extremely polite language in such a situation. The conversation quoted above contains hardly a single neutral word; not only is it all in the polite ~ます form, but it also contains a succession of subject-raising and subject-lowering verbs. When Hayashida rings the bank, he asks for 長谷川様 (さま), using a suffix that is one notch higher than a simple さん. He also uses the respectful verb いらっしゃいます for 'is'. Fujimoto, however, is in a completely different situation. If she were either talking directly to Hasegawa or talking about him to his other colleagues in the company, she too would use the suffix さん. But when talking to someone outside the company circle, she cannot possibly use an honorific about Hasegawa, no matter how important Hasegawa may be inside the company. The 'inside' versus 'outside' relationship will always take precedence over the more parochial relationship.

Note how the conversation proceeds. In her reply, Fujimoto first of all apologizes with 申し訳ございません. This phrase, which means roughly the same as すみません, is made up of the humble verb 申(もう)す 'respectfully say' compounded with the noun わけ 'reason', hence 'excuse': 'there is no excuse'. She then leaves off the さん suffix and uses a humble equivalent for はずしています, namely はずしております 'he has left his seat'. Note this verb おる, which is often found in place of いる, when a humble expression is called for. This is followed by a very polite どちらさまでいらっしゃいますか 'Who are you please?' でいらっしゃいます is a somewhat specialised form of the copula, which you will only really meet when you find yourself referring directly to the addressee or to someone closely connected to the addressee: 'Who are you?' When Hayashida in his turn speaks, he uses a humble equivalent about himself and a respectful equivalent when he refers to Hasegawa.

31.3 Giving and receiving

長谷川様がお帰りになりましたらお電話をいただきたいのですが…。 もどりましたらすぐにこちらからお電話差し上げます。 There is in this sentence a verb form that will be treated in detail somewhat later in the course: $\mbox{$t$} \mbox{$t$} \mbox{$t$$

31.4 Giving 'out'

There are three verbs meaning 'give': 差し上げる 'offer up', 上げる 'give', and やる 'offer down'. In the following examples Tadashi is on the same level as Marie, his teacher Hara is treated as being superior to him and, linguistically at least, he can look down on his younger brother, the dog and any inanimate object. Remember that it is Tadashi who is doing the 'giving' here, so the subject of the quoted sentences is 'I'.

正 giving to 原教授, says 「原先生にお電話を差し上げたが、お留守だった。」 'I gave Professor Hara a call, but he was out.'

正 giving to マリー, says 「マリーさんのお誕生日にプレゼントを上げる つもりだ。」

'I intend to give Marie a present for her birthday.'

正 giving to 実, says 「この自転車はもう使わないから上げる/やる。」
'I'm not using this bicycle any more so I'll give it to you.'

正 giving to his dog or his plant, says 「水をやる。」 'I'll give it some water.'

So Tadashi must 'offer up' things to the teacher, he can simply 'give' things to Marie, and he can 'offer down' things to the rest if he feels like it. The first thing is to remember that he has a choice of three verbs. The decision as to which one he actually uses will, of course, depend on the social context.

31.5 Giving 'in'

This situation is in some ways the reverse of the above. Tadashi is being given things by other people, but there is no passive here because the subject is not 'I'

but 'he', the donor. So when Tadashi wants to say 'he gave me' he has a choice of two verbs: 下さる 'bestow, present' and くれる 'let have'.

- 原教授 giving to 正, 正 says 「原先生が音楽会の券を下さった。」 'Professor Hara gave me a concert ticket.'
- 山川一 giving to 正, 正 says 「父がとてもいいカメラをくれた。」 'Father gave me a very good camera.'
- ジョン giving to 正, 正 says 「ジョンがいいアドバイスをくれた。」 'John gave me some good advice.'

31.6 Receiving

This situation is similar to the above in that the action occurs 'inwards', but the point of view shifts as Tadashi now becomes the subject, so it is no longer an act of 'giving' but an act of 'receiving'. Again he has a choice of two verbs, depending on his relationship to the donor: $\[\[\] \] \[\] \]$ 'receive from above, be granted' and $\[\] \[\] \]$ 'get'. The agent can be marked by either $\[\] \]$ or $\[\] \] \]$.

- 正 receiving from 原教授 says 「原先生から音楽会の券をいただいた。」 'I received a concert ticket from Professor Hara.'
- 正 receiving from 山川一 says 「父にとてもいいカメラをもらった。」 'I received a very good camera from father.'
- 正 receiving from ジョン says 「ジョンにめずらしい切手をもらった。」 'I got a rare stamp from John.'
- 正 receiving from 実 says 「京都にいる弟からはがきをもらった。」
 'I got a postcard from my younger brother in Kyoto.'

Again, the decision as to which of these verbs to use will hang on the precise relationship of donor to receiver.

31.7 Donatory verbs with expressions of hope and desire

お電話をいただきたい、 植木に一日おきに水を'ってほしいんだけど。

These verbs of giving and receiving can be combined with those expressions of hope and desire that we met in the last lesson. In such cases, of course, the subject must be 'I'. But take care to note the difference between these two sentences. The first one simply means 'I would like to be granted a telephone call.' The second one means 'I would like *you* to give the plant some water every other day.' (see 30.7)

Key to conversations

Romanisation

Kōkanshu	Tōzai	ginkō	de	gozaimasu.

Hayashida Naisen yon-zero-ni o o-negai shimasu.

Fujimoto Gaikoku kawase-ka de gozaimasu.

Hayashida Hasegawa-sama wa irasshaimasu ka.

Fujimoto Makoto ni mõshiwake gozaimasen ga, Hasegawa wa tadaima, seki o hazushite

orimasu. Shitsurei desu ga, dochira sama de irasshaimasu ka.

Hayashida Nakano shōji no Hayashida to mōshimasu. Hasegawa-sama ga o-kaeri ni

narimashitara o-denwa o itadakitai no desu ga...

Fujimoto Hai, shōchi itashimashita. Nakano shōji no Hayashida-sama desu ne.

Modorimashitara sugu ni kochira kara o-denwa o sashiagemasu.

Tadashi Kuniko, boku no Furansujin no tomodachi no Marī san ni wa atta koto ga aru ne.

Kuniko Ē, daibu mae ni Jon-san to uchi ni irasshatta toki ni o-ai shita wa.

Tadashi Raishū no nichiyōbi wa kanojo no o-tanjōbi na no da keredo, purezento ni wa

nani ga ii kana.

Kuniko Sō ne. Nani ka Nihonteki na mono o ageru no wa dō kashira.

Tadashi Sore wa ii kangae da keredo, tatoeba donna mono.

Kuniko Ün. Nakanaka muzukashii wa ne. Demo kangaete oku wa.

Tadashi Arigatō. Sore kara boku wa ashita kara itsukakan, gakkai de rusu o suru kara,

boku no heya no ueki ni ichinichi oki ni mizu o yatte hoshiin da kedo.

Kuniko Ii wa yo. So ieba, sorosoro Pochi ni esa o yaru jikan da wa.

Hara Yamakawa-kun, kondo no suiyōbi no ban wa hima desu ka.

Hara Iya, sō de wa nakute, ongakkai no ken ga nimai aru no de agemasu yo.

Yamakawa Sore wa, arigatō gozaimasu. Yoroshiin desu ka.

Hara Mochiron. Hito kara moratta ken nan desu ga, sono hi wa zannen nagara

senyaku ga aru no de. Yamakawa-kun wa tashika ongaku ga suki deshita ne.

Yamakawa Ē, daisuki desu. Hara Sore wa yokatta.

Jon Moshi moshi.

Tadashi Moshi moshi, Tadashi desu.

Jon Ā, Tadashi-kun. O-genki desu ka.

Tadashi O-kagesama de. Kyū na hanashi desu ga, asatte no ban wa hima ja arimasen ka.

Jon Un. Toku ni yotei wa arimasen keredo.

Tadashi Hara sensei ga ongakkai no ken o nimai kudasatta no de, issho ni ikimasen ka.

Doitsujin no pianisuto no ensō desu.

Jon Boku ni ichimai kurerun desu ka. Sore wa ureshii desu ne. Dōmo arigatō.

Translation

Operator Tozai Bank.

Hayashida Extension 402 please.

Fujimoto Foreign exchange department. Hayashida Is Mr Hasegawa there please?

Fujimoto I'm terribly sorry but Hasegawa is not at his desk just at the moment. May I ask

who is calling?

Hayashida It's Hayashida from Nakano Trading. When Mr Hasegawa returns, I'd be very

grateful if he could ring me please.

Fujimoto Certainly. That's Mr Hayashida of Nakano Trading. He'll ring you as soon as he

returns.

Tadashi	Kuniko, you've met my French friend Marie haven't you?			
Kuniko	Yes, I met her some time ago when she came here with John.			
Tadashi	It's her birthday next Sunday, and so I was wondering what would be a good			
	present.			
Kuniko	I see. What about giving her something Japanese?			
Tadashi	That's a good idea, but what sort of thing for example?			
Kuniko	Hmm. It's hard isn't it? But I'll give it some thought.			
Tadashi	Thanks . Oh and I'll be away from home at a conference for five days as of			
	tomorrow, so would you water the potplants in my room every other day?			
Kuniko	That's OK. That reminds me, it's almost time to feed Pochi.			
Hara	Yamakawa, are you free next Wednesday evening?			
Yamakawa	Yes, I'm free. Is there something you need me for?			
Hara	No, it's not that. It's just that I've got two tickets to a concert that I'd like to give			
	you.			
Yamakawa	Thank you very much. Are you sure that's alright?			
Hara	Of course. They're tickets someone gave me, but unfortunately I have a prior			
	engagement that day. If I remember rightly, you're fond of music aren't you?			
Yamakawa	Yes, I do enjoy it.			
Hara	That's good.			
John	Hello?			
Tadashi	Hello, it's Tadashi.			
John	Oh, Tadashi. How are you?			
Tadashi	Very well thank you. It's very short notice, but you wouldn't be free the night			
	after tomorrow would you?			
John	Yes. I don't have anything in particular on.			
Tadashi	Professor Hara kindly gave me two tickets to a concert, so would you like to			
	come with me? It's a recital by a German pianist.			
John	You'll give me a ticket? That sounds wonderful. Thanks very much.			
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